Question submitted to the Leader of the Council by Mrs D. Dell

I would like to know please, what steps Bolsover District Council intends to take to ensure that their information is more readily accessible to the public and is kept updated so that it is correct?

Within Vision Bolsover, it states:
"Our Priorities: …..Improving customer contact and removing barriers to accessing information"

In particular, that its website is checked regularly for broken and indirect links, and that meeting agendas are published further ahead of the meeting than the deadline for submission of questions.

To explain what I mean by indirect links, if clicking takes you e.g to 'Bolsover tv' but not to the episode explaining the Vision Bolsover, and/or you have to scroll down far to see the item you are looking for, this makes it hard or impossible to find.

As regards accessibility, I have also not found any options for varying text size or a read-aloud facility although the language choice is excellent.